



Axence nVision® - fast and automated IT management

Modivo S.A. is the market leader in online sales of the footwear and accessories in Central and Eastern Europe, and owner of the eobuwie.pl sales platform.



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3750 workstations



Network



Inventory



Users



HelpDesk



DataGuard



CHALLENGES

- rapid response and effective incident resolution 24 hours a day
- effective management of the complex infrastructure as the company grows dynamically
- finding a solution supporting several areas simultaneously (remote access, hardware and usermonitoring, data protection)



BENEFITS

- increased efficiency of IT department employees
- enhanced end-user satisfaction with IT services
- software purchase cost optimization
- high level of security outside and inside the company perimeter

In the case of Modivo.pl, the implementation of Axence nVision® software coincided with a significant expansion of the IT Department. The greater the number of resources and users to support, the greater the benefits of applying this solution. Employees confirm that the implementation of Axence nVision® has allowed both the IT Department and other teams in the company to save time. It is difficult to determine what time losses the team would have encountered had they decided to stick with tools like email or Excel, however, it is estimated that since the change, savings of several tens of percent have been achieved.

IT Administrators at Modivo S.A. appreciate Axence nVision® for

- ✓ quick failure detection, by monitoring selected servers and network devices,
- ✓ the ability to verify how many of the purchased software licenses are actually used,
- ✓ data protection and blocking of unwanted user behavior feature,
- ✓ efficient problem-solving by the Axence Technical Support consultants.



Axence nVision® has proven to be an effective tool for monitoring user activity on Windows devices. We expect that the software will continue to be developed dynamically, adapting to the growing needs of remote and hybrid work realities. The cooperation with the Axence Technical Support is efficient, and reported issues are resolved quickly and professionally by knowledgeable consultants.

PATRYCJA OKRASA, TECHNICAL SUPPORT MANAGER, MODIVO S.A.